



Fourth Quarter Meeting
November 2, 2018
Thibodaux Regional Medical Center
726 North Acadia Road, Thibodaux, LA 70301
Conference Room 2, Fitness Center of Thibodaux Regional
Thibodaux, LA 71301-3841
Contact person: Troy Ledet 985-790-0623

- 7:30 – 8:00 am** Registration and Vendor Displays
Meet, greet and network with your peers
Breakfast provided by: Johnson Controls
Lunch provided by: Thibodaux Regional Medical Center
- 8:00 -8:30 am** *Troy Ledet*, LASHFM President
- Welcome and Introductions
- *Tony Johnson*, Chapter Treasurer, Financial Report
- Bradley Devillier, Chapter Secretary
- *Jamie Hollier*, Facility Specific Items, Safety Directions
- Outstanding Business Items
- 8:30 -10:30 am** **Educational Session, Sue McLaughlin, Chief Operating Officer, MSL Healthcare, MBA, FASHE, CHFM, CHSP, MT(ASCP)SC**
Susan McLaughlin is a founding partner of MSL Healthcare Partners, Inc. She is a Fellow of the American Society for Healthcare Engineering (ASHE) of the American Hospital Association, a Certified Healthcare Facility Manager, and a former member of the ASHE Board of Directors. She is a nationally-known speaker in the field of healthcare safety and regulatory compliance and has authored numerous articles and books on related topics.
- Susan represents Ms. McLaughlin represents ASHE as chair of the NFPA 99 technical committee. She has served as an alternate, representing the Health Care Section, on the NFPA 1600 (Emergency Management & Business Continuity) technical committee, and a participant in numerous national working groups related to aspects of the Environment of Care and Emergency Management. She is a member of the ASHE faculty for the Environment of Care compliance program.
- Previous positions include Director of Safety and Compliance for ASHE, and Associate Director, Standards Interpretation, Environment of Care™ Standards, for The Joint Commission, where she served as Team Leader of the Standards Interpretation Group. She has also served as Director of Safety for Northwest Community Healthcare, Arlington Heights, IL
- **EM .02.01.01 Emergency Management:**
– Completing the Emergency Operations Plan
– Evaluating the effectiveness of your emergency planning
– Planning Tips
- 10:30 - 12:00 pm** **Educational Session, continued, Sue McLaughlin, Chief Operating Officer, MSL Healthcare, MBA, FASHE, CHFM, CHSP, MT(ASCP)SC**
– **Regulatory & Joint Commission Compliance**
- Statistics
- Hot Topics
- Top 10 Current Citations
- Looking ahead to 2019
- Open Forum
- Question & Answer Session
- 12:00 –12:30 pm** **Lunch – Provided by: Thibodaux Regional Medical Center**
- 12:30 – 12:45 pm** **Society News, Comments, Q&A and Door Prizes**
Troy Ledet, President
- 12:45 – 2:45pm** **Educational Session: Jeff Light, Director of Strategy & Business Development, Trane Corporation, FASHE, MBA**
Jeff is currently the Director of Strategy & Business Development for Trane Building Advantage and is responsible for consulting with healthcare organizations in aligning their strategic initiatives with the physical environment of their facilities and as well as leading Trane’s partnering with financial institutions to bring the full spectrum of innovative offerings.
- He has worked in Administration with Texas Health Resources (THR) and had administrative responsibility for strategic/operational direction for non-clinical services including Service Strategy for THR for 15 years.

He is a Fellow of the American College of Healthcare Executives (FACHE) and has a BA/MBA from Southern Methodist University. A green belt in Lean for Healthcare and has been referenced in ACHE articles and wrote an article for FacilityCare Magazine & recently in Green Building News. He has also been a quality examiner for the Texas Quality Award and spoken at numerous Healthcare conferences through-out North America.

Kristen Hillburn, Energy Services Account Manager, Trane Corporation, BA, Chemical Engineering, LSU
Kristen is a Controls and Energy Services Account Manager with the New Orleans Trane office. Upon graduation from Louisiana State University in Chemical Engineering, she attended Trane's Controls Graduate Training Program in St. Paul, MN. Kristen works with buildings experiencing stretched operating costs to lower their overall energy consumption. She is an ASHRAE New Orleans Chapter Board Member.

- Key Presentation Objectives by Jeff Light & Kristen Hillburn

- Prioritizing capital expenditures in consideration of aging infrastructure
- Business impact analysis on facility upgrades in alignment with key performance indicators
- Options for financing facility improvements
- How to successfully present proposed solutions to gain C-Suite approval

2:45 – 4:15pm Educational Session: Jay Panks, Southeast Region, Account Representative, ThyssenKrupp Elevator – Elevator Safety – Extractions, Recalls, Code Compliance, & Minimizing Call Backs

Jay Panks is the Modernization Account Representative for ThyssenKrupp Elevator for the New Orleans, Baton Rouge and Mississippi Gulf Coast territory. Jay has spent over 24 years in the Elevator Industry as a lead service technician for Touro Infirmary in New Orleans. Jay's experience allows him to provide customers with insights and options that are often overlooked. Customer Service has always been and remains a priority.

3:45 – 4:45 pm Adjournment and closing comments

Troy Ledet, LASHFM President

Please visit our website @ www.lashfm.org to register for this event. There you will also find directions to the host facility and other information about this meeting. Our society continues to grow and has outgrown the available meeting space at some of our facilities. Therefore, we will require that everyone register for this event and all future events. Your participation and cooperation is appreciated and suggestions are welcome.